



Dear Customer,

To assist us with after sales service of your appliance, we recommend registering the warranty for your appliance. By registering your warranty details with us, we are able to offer faster, more efficient service should you require it.

The most efficient way to register your warranty is via our website at [www.andico.com.au](http://www.andico.com.au). Alternatively should you prefer to phone us please do not hesitate to contact our Customer Service Desk on 1800 685 899 to register your warranty.

For future reference please print or save a copy of this warranty statement and store in a safe place, along with proof of purchase documents. Should you require service under warranty, this information may be required.

Effective from December 2024

Andi-Co Australia

**LIEBHERR**

## ANDI-CO AUSTRALIA PTY LTD WARRANTY FOR LIEBHERR HOUSEHOLD APPLIANCES - 5 YEAR WARRANTY

1. Andi-Co Australia Pty. Ltd. warrants the equipment against defective material or faulty manufacture when used for domestic purposes for a period of FIVE (5) years from the date of purchase from an authorised Andi-Co Australia Pty. Ltd. dealer by the original purchaser in the country of purchase (Warranty Period).

2. This warranty applies to and is provided for the benefit of the original purchaser of the equipment, and any subsequent owner of the equipment, during the Warranty Period (in each case, Customer), but does not apply to, and is not provided for the benefit of, any Customer who acquires the equipment via any third party auction website or unauthorised reseller

3. If the Customer registers the warranty at [www.andico.com.au](http://www.andico.com.au), it acknowledges that Andi-Co Australia Pty. Ltd. may use the purchaser's information for direct marketing purposes.

4. To the extent permitted by law, where the appliance, the subject of a warranty claim, is used or installed outside the capital city metropolitan area or the normal service area of an Authorised Service Agent, the cost of the delivery to the nearest Service Division or Authorised Service Agent shall be for the account of the Customer.

5. Risk in regard to appliances to be repaired shall at all times remain with the Customer.

6. This warranty is given on condition that the appliance to which it applies is used for the purpose and in the manner intended by its construction and for no other purpose whatsoever.

7. Andi-Co Australia Pty. Ltd. shall not be responsible under this warranty for damage of any kind resulting from incorrect installation, any failure to install the equipment in accordance with the manufacturer's installation guide, improper use of controls or failure to use the appliance in accordance with the operating instructions and from general misuse or abuse.

8. Any attempt by an unauthorised person to repair or tamper with the equipment shall render this warranty null and void.

9. This warranty, and the prohibition under clause 8), does not apply to consumables such as filters, light globes, batteries or similar replaceable consumables, nor does it apply to damage to drawers or shelves.

10. This warranty does not apply to damage caused by: accidents, power surges, electrical storm damage, incorrect power supply, infestation (vermin/insect), installation errors, any failure to install the equipment in accordance with the manufacturer's installation guide, and normal wear and tear.

11. This warranty is given on condition that the Customer takes all reasonable precautions in preserving the equipment and ensures that the same is installed, kept and maintained in good working order and condition. Any failure to install the equipment in accordance with the manufacturer's installation guide voids this warranty.

12. This warranty shall be available only to a Customer where

the appliance has been retained for use in the country of purchase.

13. A charge for work done, labour and parts supplied will be made to the Customer for any calls following warranty claim where no fault is found with the appliance.

14. To the extent permitted by law, Andi-Co Australia Pty Ltd.'s liability under this warranty: (a) is limited to the replacement and / or repair of the defective parts within the Warranty Period; and (b) does not extend to installation or removal of the appliance. Where equipment or products are integrated or built in, and warranty work is to be undertaken on site, it is the Customer's responsibility to ensure the work can be carried out safely and with sufficient access to the equipment or product. To the maximum extent permitted at law, Andi-Co Australia Pty. Ltd. is not liable or responsible for the removal or reinstatement of cabinetry or any other items hindering access to the equipment or product, or for damage to, or the reinstatement of, such cabinetry or items.

15. To make a claim under this warranty, a Customer must: (a) contact Andi-Co Australia Pty. Ltd. using the contact details in this warranty; (b) provide Andi-Co Pty. Ltd. with such reasonable evidence as may be requested to demonstrate the equipment is within the Warranty Period; and (c) comply with Andi-Co Australia Pty. Ltd.'s reasonable requests to transport the equipment to an authorised service agent (if applicable). Andi-Co Australia Pty. Ltd. reserves the right to inspect and test the equipment or product for the purposes of determining the extent of any defect and the validity of any claim. If inspection, testing or warranty works are required to be undertaken at the premises of Andi-Co Australia Pty. Ltd. or its authorised service agent, the cost to transport the equipment or product to and from those premises is: (a) at Andi-Co Australia Pty. Ltd.'s cost if the warranty claim is established and accepted; and (b) at the Customer's cost if the warranty claim is not established and is rejected

16. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits given to you by this warranty are in addition to your other rights and remedies under any law in relation to the goods to which the warranty relates.

17. This warranty is given by Andi-Co Australia Pty. Ltd., 1 Stamford Road Oakleigh, Victoria 3166. To obtain a remedy under the warranty the purchaser must contact Andi-Co Australia Pty. Ltd. on 1800 685 899 or email [service@andico.com.au](mailto:service@andico.com.au).

Andi-Co Australia Pty. Ltd. reserves the right to change the specification of products, parts and material without notification.